

NOTICE

Processing of Claims for Personal Injury and Damage to Personal Property

If you have been injured or suffer damage to personal property at one of the Seminole Tribe's gaming facilities, you have the right to request compensation from the Tribe. However, you must follow the procedures set forth below or you will be barred from recovery.

1. Prompt Notice. It is important that you provide prompt written notice to the Seminole Tribe's Risk Management Department or the management of the Facility. When the Tribe responds to an incident, the Tribe will provide you with a claim form. If you intend to seek compensation from the Tribe for your injury, you must complete this claim form and return it to the Seminole Tribe's Risk Management Department or the management of the Facility. It is your responsibility to complete and submit the form. If the form is not returned within six (6) months, the claim shall be forever barred from recovery.

2. Submission of Claim Form. Please submit your claim form to the following address:

Seminole Tribe of Florida/Risk Management Department
5201 Ravenswood Rd., Suite 107
Fort Lauderdale, Florida 33312
Phone #: 954-981-7410
Fax #: 954-983-0242
Risk Manager: Joy Sinberg

3. Action on Claim. Once the claim form is received, the Seminole Tribe's Risk Management Department will forward the claim to its insurance carrier. The carrier will contact you in a timely manner, following the receipt of the claim. The insurance carrier will handle the claim to conclusion.

4. Limited Waiver of Sovereign Immunity. If you are not satisfied with the outcome proposed by the insurance carrier, you may file suit against the Tribe in a court of competent jurisdiction as provided in the Tribe's Compact with the State of Florida, subject to the four (4) year statute of limitations, which shall begin to run from the date of the incident of the alleged claimed injury. However, the Tribe has waived its immunity ONLY as to injuries to persons or property that occurred "in an area of the Facility where Covered Games are played." This means only the actual gaming floor area where slot machines are offered or areas of the facility where banked card games and/or high-stakes poker games are played (if any). It does not include other areas of the Facility, such as walkways, restrooms, restaurants, hotel facilities and areas where only non-Covered Games are played.

5. Exclusive Procedure. The above procedure is the exclusive procedure for the handling of claims.